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## Rules and Regulations

*At Liz Explore Tours and Safaris, we are committed to providing an exceptional experience while ensuring the safety, comfort, and respect of all participants, wildlife, and local communities. The following rules and regulations are established to uphold these standards and must be adhered to by all clients:*

**Respect for Wildlife:** It is crucial to maintain a safe and respectful distance from wildlife at all times. This helps to ensure the safety of both our clients and the animals. Under no circumstances should clients attempt to feed or touch the animals, as this can disrupt their natural behavior and pose significant risks. We also ask that all clients refrain from making loud noises and using flash photography, as these can startle and stress the animals. Please ensure that all waste is disposed of properly, as littering can harm the environment and wildlife.

**Booking and Payment Policies:** To confirm your participation in our tours, clients must adhere to the provided payment schedule. We ask that clients familiarize themselves with our cancellation policy, including any applicable fees, to avoid any misunderstandings. It is highly recommended that clients obtain comprehensive travel insurance that covers medical emergencies, cancellations, and other unforeseen circumstances.

**Transportation and Accommodation:** Punctuality is crucial for the smooth operation of our tours. Clients are expected to be on time for all scheduled pick-ups and activities. We also ask clients to be respectful and considerate of others, particularly in shared accommodations and during group activities, to maintain a positive and enjoyable experience for all.

**Safety Regulations:** The safety of our clients is our top priority. Therefore, it is imperative that all instructions given by our tour guides are followed diligently. Clients must remain within designated areas and should not wander off from the group or enter restricted zones. This is to prevent any potential dangers and ensure a coordinated experience. We also advise clients to be mindful of their personal belongings and to take precautions to safeguard their own well-being.

**Cultural Sensitivity:** We emphasize the importance of respecting local customs and traditions. Clients should dress appropriately, especially when visiting religious sites or interacting with local communities. It is recommended to seek permission before photographing individuals, as this shows respect for their privacy and cultural norms. To maintain a harmonious atmosphere, we also ask clients to refrain from engaging in political discussions or making remarks that could be considered controversial.

**Environmental Conservation:** As a responsible tour operator, Liz Explore Tours and Safaris is dedicated to minimizing our environmental impact. Clients are encouraged to adhere to the principle of "leave no trace" by not disturbing the natural environment. This includes refraining from picking plants, collecting rocks, or leaving behind any waste. We also encourage the use of eco-friendly products and practices, and we urge clients to support local conservation efforts whenever possible

**Health and Hygiene:** Clients should ensure they are in good health and have all necessary vaccinations and medications prior to the tour. Staying hydrated is essential, particularly in hot climates, and we recommend drinking plenty of water. Maintaining good hygiene is also important, and clients should use designated restrooms and adhere to standard sanitary practices to ensure a comfortable experience for everyone.

**Emergency Procedures:** Clients should keep the emergency contact information for Liz Explore Tours and Safaris readily accessible throughout the duration of the tour. In the event of an emergency, clients are expected to follow the guidance and instructions provided by our trained staff. Remaining calm and composed will help facilitate an effective response and ensure the safety of all participants.

*By adhering to these rules and regulations, clients contribute to a safe, respectful, and enriching experience for themselves, fellow travelers, and the communities we visit. Liz Explore Tours and Safaris thanks you for your cooperation and wishes you an unforgettable journey.*